

31 October 2023

Dear Parents and Carers

As a school, we are aware that our pupils benefit from a positive relationship between home and school. We encourage parents and carers to communicate with us regarding any concerns they may have, either by telephone or via home/school books or email. Our staff are keen to work collaboratively with parents and carers to resolve any issues or deal with any queries in a timely manner.

I have been made aware of a number of conversations recently where parents/carers have shouted at members of staff and used aggressive/intimidating language, including swearing. Please can I ask that any communications with staff, whether verbal or written, are both respectful and polite at all times.

When contacting the school, please be reminded that staff are unable to take calls or respond to emails during teaching time. We appreciate this can be frustrating, but please be assured that a message will be taken and passed to the relevant member of staff as soon as possible.

Kind regards



Peggy Murphy
Principal