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8th April 2020

Dear Parents/Carers and Staff,

Updates

- Please can we remind all families that you will be receiving calls from the following number - **01622 939083**. This is a FAW number that we have set up specifically to enable staff to contact parents using their home phones on a school number. **This number is not manned so please don't call it back**. Staff will try and call you back if they do not get through to you; alternatively you can call the office number and leave a message if we are unable to take the call immediately or email the school office on office@five-acre.kent.sch.uk
- Please can we ask that you complete the 'Google Form' that we sent out in yesterday's updates as this will be used to help plan our provision after Easter. This form will take you less than 2 minutes or so to complete.

https://docs.google.com/forms/d/e/1FAIpQLScYDg_yBhJdukktBgjPhebMtx5Hh7EWxqYFjH6rNu32r_UZjuQ/viewform?usp=sf_link (press Ctrl and click on link)

- At the time of writing 160 out of 560 families have responded to this survey. As previously mentioned, it will be both very difficult for us, and inconvenient for you, for us to make follow up phone calls to the remaining 400 families over the Easter period. Please can we ask that this survey is completed as a matter of urgency. We have put a reminder out about this on our Facebook page; all correspondence to families is being sent via email and ParentMail, and copies are also placed on the School website.

www.fiveacrewood.co.uk/letters/

- As you are aware, we cannot guarantee the provision we will be able to offer. We will be allocating provision on a priority basis, in collaboration with other professionals e.g. Social Services and the Local Authority. We will confirm this with you in due course.
- Please find attached a letter from KCC, which raises awareness of a number of coronavirus scams that are currently going on.

Take care all.

Kind regards

The Senior Leadership Team

